



The Artistry of Facilitation

The Course

The Artistry of Facilitation is an engaging and dynamic 2 day course that will assist workers to explore the theory and practical aspects of facilitating groups (both training groups and other groups eg. support groups etc.). The course will ensure workers have the knowledge, practical skills and confidence in preparing, delivering and reviewing group sessions. The training will also focus on becoming an artist of facilitation – in particular, the subtle techniques and aspects of facilitation.

The course is applicable to trainers in all areas – it is designed to suit both beginning facilitators as well as those that are more experienced.

The training is endorsement by the **Australian Association of Social Workers (AASW)** and the **Australian Psychological Society (APS)**. It attracts **24 CPE points** through the AASW and **12 CPD hours** through the APS.

Learning outcomes

On completing the 2-day course, participants will be able to:

- Identify the essential elements in preparing to train small groups
- Identify and demonstrate strategies in dealing with various challenging group dynamics and group members' behaviours
- Identify the integral ingredients to ensure the training or session is relevant and engaging
- Identify the requirements in creating a positive and supportive learning environment
- Identify the 11 considerations for creating a session plan (including the 3 primary adult learning styles, group contours and group elements)
- Identify the different group stages and how to manage these as a facilitator
- Identify your style of facilitation and how to incorporate your strengths as a facilitator
- Identify and demonstrate the important communication skills and techniques, qualities and attitudes required to be an effective group facilitator
- Identify and demonstrate characteristics of a mindful facilitator and what is required to become a facilitation artist

Topics covered

- Dealing with resistant, negative or critical participants
- Group cycle, group function and group process
- Creating your own group and facilitating a training session
- Great icebreakers with a focus on the parallel process

The Details

Dates

May 10&11 2012

Venue

USQ - 161 Old Maryborough Road, Pialba

Times	9:15 – 4:15
Catering	Lunch, morning and afternoon tea provided
Materials	Each participant will receive a comprehensive training manual and certificate.
Cost	\$390+GST
Registration	Logon to www.groupfacilitation.com.au and fill in the online registration form. Please note the latest registration date is April 15th.
Cancellation	The following cancellation fees are per person per course. If notice is given more than 4 weeks prior to the the course, a \$60 administration fee applies. Between 2-4 weeks, 25% of the total is payable. Less than 14 days, 50% is payable. Less than 48 hours notice (business hours) full payment is required.

Presenter profile

Scott Dutton has more than 15 years in the community and training fields. He has facilitated more than 250 training courses including mediation and conflict resolution, advanced mediation training, anger management, counseling workshops, and communication skills. Scott has trained more than 5000 professionals, teachers and students. He has also completed the Certificate IV in Assessment & Workplace Training, is a member of the AASW and is the Treasurer of the Byron Bay Youth House.

Scott has worked as a trainer with REFS Training and Consulting Services and for Peer Support in Schools. For the past 8 years, Scott has facilitated training workshops for Fighting Fair. In addition, he facilitates workplace and parent /adolescent mediations and works as a conference convener for Juvenile Justice. Scott currently facilitates training workshops for welfare and education professionals in VIC, QLD, SA, NSW, TAS, ACT and NT. Scott also facilitates in-house trainings for organisations (which have included NSW Ombudsman, UnitingCare, Vision Australia, Griffith Uni., Anglicare & Tafe SA).

Participant Feedback

'Masterful - Best facilitator EVER! and I'm in Learning & Development. Thank you for the best training I've attended in years. I've enjoyed every minute of it, even the role plays. I felt safe to mess up and empowered to learn/grow. Plenty of laughs too!!' (Nic Bains, HR Consultant)

'Absolutely skillful. Haven't come across a more engaging facilitator - well done!' (O. Guler - Reconnect Officer – Sydney)

'Scott, easily the most effective training I have undertaken. Interesting, relevant and focused - you facilitated the learning environment and gave great information and demonstration. Thank-you.' (D. Gray – Lecturer – Adelaide)

Further information

Scott Dutton bsw.bsc.maasw

0425 83 77 56

www.groupfacilitation.com.au

scott@groupfacilitation.com.au