



## The Artistry of Facilitation: Training Groups

### The Course

The Artistry of Facilitation is an engaging and dynamic 2 day course that will assist workers to explore the theory and practical aspects of facilitating training groups. The course will ensure workers have the knowledge, practical skills and confidence in preparing, delivering and reviewing training sessions. The training will also focus on becoming an artist of facilitation – in particular, the subtle techniques and aspects of facilitation.

The course is applicable to trainers in all areas – it is designed to suit both beginning facilitators as well as those that are more experienced.

The training is endorsement by the **Australian Association of Social Workers (AASW)** and the **Australian Psychological Society (APS)**. It attracts **24 CPE points** through the AASW and **13 Generalist PD points** through the APS.

### Learning outcomes

On completing the 2-day course, participants will be able to:

- Identify the essential elements in preparing to train small groups
- Identify and demonstrate strategies in dealing with various challenging group dynamics and group members' behaviours
- Identify the integral ingredients to ensure the training is relevant and engaging
- Identify the requirements in creating a positive and supportive learning environment
- Identify the 11 considerations for creating a session plan (including the 3 primary adult learning styles, group contours and group elements)
- Identify the different group stages and how to manage these as a facilitator
- Identify your style of facilitation and how to incorporate your strengths as a facilitator
- Identify and demonstrate the important communication skills and techniques, qualities and attitudes required to be an effective group facilitator
- Identify and demonstrate characteristics of a mindful facilitator and what is required to become a facilitation artist

### Topics covered

- Dealing with resistant, negative or critical participants
- Group cycle, group function and group process
- Creating your own group and facilitating a training session
- Great icebreakers with a focus on the parallel process

### The Details

<b>Dates</b>	June 18&19
<b>Venue</b>	ECA – Berwick St. – Fortitude Valley, Brisbane
<b>Times</b>	9:15 – 4:15
<b>Catering</b>	A delicious morning and afternoon tea will be provided.

<b>Materials</b>	Each participant will receive a training manual.
<b>Cost</b>	<b>\$420+GST</b> for early bird (2 months prior) or AASW members. <b>\$450+GST</b> for non early bird. Full payment is required to confirm your place. It is advisable to register early.
<b>Registration</b>	Logon to <a href="http://www.groupfacilitation.com.au">www.groupfacilitation.com.au</a> and fill in the online registration form.
<b>Cancellation</b>	If there is more than 4 weeks notice, a \$60 administration fee applies. Between 2-4 weeks, 25% of the total is payable. Less than 14 days, 50% is payable. If less than 48 hours notice (business hours) is given, full payment is required.

### **Presenter profile**

Scott Dutton has more than 15 years in the community and training fields. He has mediated more than 200 formal mediation sessions in the areas of parent/adolescent, workplace, student/student, and family law conflict. He has facilitated more than 200 training courses including mediation and conflict resolution, advanced mediation training, anger management, counselling workshops and communication skills. Scott's qualifications include a BSW and BSc. (Psych. major). He has also completed a Masters level short course in Conflict Coaching, a Certificate IV in Assessment & Workplace Training, is a member of VADR (Victorian Association of Dispute Resolution) and the AASW. Scott is also a committee member of the Byron Bay Youth House.

Scott has worked as a trainer with REFS, the Family Mediation Centre and for Peer Support Victoria in both primary and secondary schools. For the past 7 years, Scott has facilitated training workshops for Fighting Fair. He has worked for two Reconnect programs, has a private practice as a mediator, works as a mediation consultant for Access Programs Australia and as a conference convener for Juvenile Justice. Scott facilitates training workshops for welfare and education professionals throughout Australia and facilitates in-house trainings for organisations (including NSW Ombudsman, UnitingCare, Vision Australia, Griffith Uni., Anglicare & Tafe SA).

### **Participant Feedback**

'Absolutely skillful. Haven't come across a more engaging facilitator - well done!' (*O. Guler - Reconnect Officer – Sydney*)

'Scott presented outstandingly. Recommended.' (*Client Liaison Officer – Brisbane*)

'Scott, easily the most effective training I have undertaken. Interesting, relevant and focused - you facilitated the learning environment and gave great information and demonstration. Thank-you.' (*D. Gray – Lecturer – Adelaide*)

### **Further information**

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